

# CHRISTOPHER BARLOW

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Derby DE5



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## PROFESSIONAL SUMMARY

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Experienced IT consultant with a strong focus on implementation and technical solutions. Proficient in delivering complex systems from initial business requirements through to technical deployment and post-launch support. I have a proven track record of developing and customising databases, gathering and documenting client requirements, and managing hardware and software integrations. My experience spans working with major football clubs, catering companies, and the Amazon Just Walk Out Store. Additionally, I have overseen hardware upgrades, network infrastructure changes, and provided IT support in the NHS, utilising my technical expertise and problem-solving skills across various industries.

## WORK HISTORY

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### Project Manager, 04/2021 - current

Kapture, Derby

- Led full implementation of EPOS projects, from requirements gathering to deployment.
- Developed customised databases and user interfaces tailored to client needs.
- Managed hardware and software integrations, ensuring seamless functionality.
- Planned and executed large-scale on-site installations, coordinating with technical teams.
- Created and executed project and implementation plans across multiple teams.
- Maintained RAID logs to proactively manage risks, assumptions, issues, and dependencies across project lifecycles.
- Tracked project budgets and ensured timely delivery.
- Created and developed a new process for implementing Kapture's EPOS system into large short term festivals.

### Key Projects:

- Implementations for Manchester United, Everton FC, Brentford FC, Luton Town FC, Norwich FC.
- Large festivals such-as Glastonbury Festival, Download, 2000Tree's and more.
- Deployed the cashless system for the UK's second Amazon Just Walk Out Store.

## WEBSITES, PORTFOLIOS, PROFILES

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- <https://chris-barlow.co.uk/>

## SKILLS

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- IT Experience (8 years)
- IT project management (6 years)
- EPOS Implementation (6 years)
- Network installation (2 years)
- Project Managing
- Implementation / Delivery Management
- Stakeholder Management

## **IT Technician, 10/2019 - 04/2021**

### **NHS**

- Installing network equipment at GP's and hospitals around the Midlands.
- Upgrading hardware within desktops & laptops.
- Imaging various types of computers & servers to prepare for clients.
- Managing appointments onsite efficiently upgrade devices.
- Providing remote support to NHS staff regarding technical/IT issues.

## **Junior Project Manager, 04/2017 - 10/2019**

### **Counter Solutions LTD**

- Organising the implementation of various cashless systems.
- Capture and document customer requirements.
- Creating project & implementation plans.
- Managing various teams of people for projects to run smoothly.
- Created a standardised process for hot staging devices.

My time at Counter Solutions included a 2 year apprenticeship at the start to obtain my IT related qualifications and experience to kick start my career in IT.

## **EDUCATION**

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### **Diploma, Level 4 Data Analyst, 05/2018 - 05/2019**

3AAA's Apprenticeships

### **Diploma, Level 3 ICT Systems, 05/2017 - 05/2018**

3AAA's Apprenticeships

### **Diploma, Level 3 Professional Competence for IT & Telecoms,**

05/2017 - 05/2018

3AAA's Apprenticeships

### **8x GCSE's, A- C, 2011 - 01/2015**

John Flamstead Community School

## **QUALIFICATIONS**

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- PRINCE2 Agile Certification, Foundation
- APM Project Fundamentals
- Certified Associate in Project Management (CAPM)

## **REFERENCES**

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References available upon request